



4224 Renaissance Preserve Way
Fort Myers, FL 33916
Phone: (239) 344-3220
TTY # 800-955-8771
Website: www.hacfm.org
Marcus D. Goodson
Executive Director

The Housing Authority of the City of Fort Myers

May 18, 2015

RE: Section 8 Housing Choice Voucher
Online Waitlist Pre-Applications

To Whom It May Concern:

On Saturday, May 16, 2015, the Housing Authority of the City of Fort Myers began accepting Pre-Applications via the Internet/Online for the Section 8 Housing Choice Voucher program.

Unfortunately, our Internet service provider was not prepared for the high traffic volume we received which resulted in the system crashing and a majority of applicants unable to successfully complete their forms.

We sincerely apologize for this failure and inconvenience. We are diligently working to ensure that this situation does not happen in the future by increasing capacity to better manage high volume internet traffic.

Within the next 30 days (date and times to be determined), we will be holding a new 2-Day Online Application session so that all interested parties may successfully complete the process.

Even if you successfully completed the application, you must reapply on this future date.

Once scheduled, the Internet/Online application will be available at: www.hacfm.org.

Once the new application date is scheduled, it will be made available through our Client Services Representatives, online at www.hacfm.org and public notice in the News-Press.

Again, we apologize for this inconvenience and ask for your patience as we correct this issue.

Sincerely

Marcus D. Goodson
Executive Director

MDG/cil

